

Advanced Eligibility Verification Service

Empowering your practice with AI-driven eligibility checks, instant cost transparency, and seamless revenue cycle management.



Why it Matters

ZMark Health is launching a premier Advanced Eligibility Verification Services designed to modernize the front end of revenue cycle and decrease claim denials. Integrating advanced machine learning into our Revenue Cycle Management (RCM) ecosystem enables a more efficient, intelligent approach to revenue cycle operations. Our solution reduces administrative friction, improves claim outcomes, and delivers a better financial experience for patients.

30% of all claim denials are attributed specifically to registration and eligibility issues

Key Capabilities

- ✓ Verify coverage using only a patient's **Name, Date of Birth, and Zip Code.**
- ✓ The system automatically corrects typos and matches patient data to the correct payer, ensuring valid coverage is found even with imperfect intake information.
- ✓ Generate highly accurate estimates of patient financial responsibility (copays, coinsurance, and remaining deductibles) *before* the appointment.
- ✓ Empower your front desk to collect payments at the time of service with confidence.
- ✓ The system continuously monitors patient eligibility, flagging lapsed coverage or payer changes *before* you render services.
- ✓ Stop errant claims before they leave your system.
- ✓ Cut claim rejections by up to **50%** by catching eligibility issues upstream.
- ✓ Secure revenue with accurate upfront collections.